



## Consumer Warranty Return Form

### Personal Information

Full Name: \_\_\_\_\_  
*Last* *First* *M.I.*

Address: \_\_\_\_\_  
*Street Address* *Apartment/Unit #*

\_\_\_\_\_ *City* \_\_\_\_\_ *State* \_\_\_\_\_ *ZIP Code*

Home Phone: ( ) \_\_\_\_\_ Alternate Phone: ( ) \_\_\_\_\_

E-mail Address: \_\_\_\_\_

### Product Information

Product Type: \_\_\_\_\_  
Problem Description: \_\_\_\_\_

\_\_\_\_\_

Place of Purchase: \_\_\_\_\_

Date of Purchase: \_\_\_\_\_

### Instructions for Returning Defective Product for Exchange

1. Print and complete the Warranty Return form with product information, your name, the address that returned product should be shipped to, telephone number, and purchase information.
2. Attach your purchase receipt and \$15 cashiers check or money order payable to "Directed Electronics" to the form, and enclose both in the box with your defective product. Return all parts that came with the product, whether they are defective or not.
3. Address the returned product to:  
Directed Electronics – Warranty  
1 Viper Way  
Vista, Ca 92081
4. We recommend that you ship the product using UPS Ground or a carrier that can provide you with tracking information. Directed is not responsible for product that is not delivered to the above address.
5. Directed will return your exchange product in 2 -3 weeks using UPS Ground.